

Work Smarter Not Harder

This feels like going faster	This actually makes us faster
Starting	Finishing
Less slack	More slack
Paralellizing work	Serializing work
"Filling up" timeboxes	Clear, overarching timebox goals
Higher work in progress	Lower work in progress (to a point)
"Getting ahead" of the work	Starting together
Specialization	T-shaped (to a point)
Shipping and jumping to next project	Leaving time to respond to feedback
Cutting corners (we'll fix it later)	Quality focus (fix it now)
Refactor as special effort	Regular refactoring
Handing off to test. Starting new work	Pairing with test. Finishing together
Hiring more people	Tooling, infrastructure, environments, quality
Throwing new team members into fray	Careful and safe onboarding
Individual assignments	Team goals, pairing, swarming, mobbing
Chase efficiency	Encourage messy but effective collaboration
Hands ON keyboards immediately	Team conducts research together
Larger batches ("less resetting")	Smaller batches
Keep everyone heads down	Quiet / focused time punctuated by collab
Design then build	Participatory design, UX / dev pairing
Shared ops	Embedded ops (w/ some shared services)
Output velocity	Impact velocity
Stakeholder reviews and approvals	Partners in the trenches, regular participation
"Find a way around the blocker"	Swarm on the blocker

Source: @johncutlefish 